

Standard overview

Care work may take many forms including care for the elderly, within hospitals, hospice care, youth care or care for those with disabilities. The industry also covers social care with a range of job opportunities available within the local area.

Senior Healthcare Support Workers (SHCSW) work as part of a team providing high quality and compassionate care to individuals. Health and care professionals are the backbone of our social care system, providing help and support to those who need it most.

It can be a challenging yet rewarding role with each day different to the next. Those who choose to work in social care take great pride and personal achievement, knowing that they are enriching the lives of others and contributing to their health, happiness and wellbeing.

To work effectively within the health and care sector, there are some key attributes required. You must show professionalism and duty of care, be an effective communicator and be able to demonstrate this to a wide range of individuals. You must also be reliable and show compassion to others.

This apprenticeship is suitable for many different people, from school leavers, those wishing to retrain or people who are looking to get back into employment and launch a successful and rewarding career.

Standards – the benefits

At Learning Unlimited, we provide high quality training and development solutions for organisations across the UK. The Level 3 apprenticeship standard offered by Learning Unlimited brings together a range of benefits. From start to finish, we work with your business to tailor our training to meet your needs. With an excellent track record in delivering health and social care training to a variety of organisations and businesses, we can find a solution to help you take your staff to the next level.



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Level 3

APPRENTICESHIP STANDARD

Senior Healthcare Support Worker



For careers in Healthcare:

- Senior Healthcare Support Worker
- Adult Nursing Support
- Theatre Support
- Healthcare Supervisor

Entry requirements

- A relevant Level 2 apprenticeship
- Experience working within a care setting
- Level 2 Functional Skills English and maths
- A genuine interest and passion for healthcare support
- Level 3 Diploma in Healthcare Support achieved at Pass or above prior to taking the End Point Assessment

Duration

- 24 Months

Workplace behaviours development

- Assist registered healthcare practitioners with clinical or therapeutic tasks
- Support individuals with long term conditions, frailty and end of life care
- Gather evidence to assist in obtaining a client history, review health-related data and information
- Demonstrate what it means to provide person centred care and support
- Take responsibility for, prioritise and reflect on your own actions
- Promote clinical effectiveness, safety and a good experience for the individual
- Follow the principles of safeguarding, equality and diversity and inclusion

End Point Assessment (EPA)

- Knowledge test
- Observation of practice undertaken in the workplace
- An evidence portfolio and professional discussion

Skills and knowledge development

- Handle information (record, report and store information) related to individuals in line with local and national policies
- Treat people with dignity, respecting individual's diversity, beliefs, culture, values, needs, privacy and preferences
- Show discretion and self-awareness
- Work as part of a team, seeking help and guidance where relevant
- Maintain a safe and healthy working environment

Qualifications or Industry Accreditation gained

On completion of this standard the apprenticeship will have achieved:

- Level 3 Senior Healthcare Support Worker standard
- Level 3 Diploma in Healthcare Support achieved at Pass or above

Delivery plan and apprentice progression

Throughout the apprenticeship, the apprentice is supported by the work-based tutor and employer mentor to ensure that they are progressing at the right pace and developing the skills and knowledge expected.

Month 1-6

- Promote communication in care
- Promote effective handling of information in care settings
- Promote personal development in care settings
- Promote person-centred approaches in care settings
- Promote equality and inclusion in care settings
- Portfolio tasks

Month 7-12

- Promote health, safety and wellbeing in care settings
- Responsibilities of a care worker
- Duty of care in care settings
- Safeguarding and protection in care settings
- The principles of infection prevention and control
- Portfolio tasks

Month 13-18

- Causes and spread of infection
- Cleaning, decontamination and waste management
- Understand mental health problems
- Understand mental wellbeing and mental health promotion
- Study skills for senior healthcare support workers

Month 19-24

- Observational evidence to be gained for the following units:
- Portfolio review
- Mock knowledge test
- Mock observation
- Mock interview
- End Point Assessment

Off-the-job training

Every apprenticeship includes off-the-job training – equivalent to one day per week. This takes place during time normally spent at work but does not include the usual daily duties and responsibilities carried out as part of their normal role. It can consist of work and tasks ranging from projects, lectures and seminars to day release, blended learning and training to use specialist equipment.

It can form part of regular weekly sessions or be combined for larger blocks of time, depending on the approach that works best for the employer.

Progression

On a successful completion, apprentices will be eligible for a range of job roles or further studies, for example:

- A higher level qualification
- Progression to employment in a senior healthcare support role

The delivery plan may be subject to change.